

# North Carolina District Review

U.S. Small Business Administration, 6302 Fairview Road, Suite 300, Charlotte, NC 28210 Phone: (704)344-6563 Fax: (704)344-6769

# **JULY, 2004**

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# MOST ACTIVE LENDER RANKINGS FY 2004 YTD

October 1, 2003 – June 30, 2004

| <u>LENDERS</u>                                              |             |            |              | \$ Amount       |
|-------------------------------------------------------------|-------------|------------|--------------|-----------------|
|                                                             | <u>7(a)</u> | <u>504</u> | <u>Total</u> | <u>Millions</u> |
| Large Banks                                                 |             |            |              |                 |
| 1. Bank of America                                          | 216         | 4          | 220          | \$7.8*          |
| 2. Capital One                                              | 111         | 0          | 111          | \$4.7           |
| 3. Wachovia Bank                                            | 51          | 2          | 53           | \$24.0          |
| 4. Innovative Bank                                          | 51          | 0          | 51           | \$0.35          |
| 5. First Citizens Bank & Trust Co.                          | 30          | 9          | 39           | \$8.7           |
| Community Banks                                             |             |            |              |                 |
| 1. Bank of Granite                                          | 39          | 5          | 44           | \$10.8          |
| 2. Surrey Bank & Trust Company                              | 42          | 0          | 42           | \$6.0           |
| 3. Southern Bank & Trust Co.                                | 16          | 1          | 17           | \$2.4           |
| 4. Fidelity Bank                                            | 12          | 2          | 14           | \$2.5           |
| Small Business Lending Companies                            |             |            |              |                 |
| 1. CIT Small Business Lending Corporation                   | 35          | 0          | 35           | \$18.2          |
| 2. Self-Help Credit Union                                   | 27          | 0          | 27           | \$2.2           |
| <b>Certified Development Companies</b>                      |             |            |              |                 |
| 1. Self-Help Ventures Fund                                  |             | 26         | 26           | \$13.9          |
| 2. Business Expansion Funding Corp. (formerly Charlotte CDC | <b>E</b> )  | 22         | 22           | \$9.5           |
| 3. Centralina Development Corporation                       |             | 21         | 21           | \$9.0           |

<sup>\*</sup>The \$ amount reported last month was incorrect. It should have been \$6.8 million.

## NC DISTRICT OFFICE CELEBRATES BEST MONTH EVER

The SBA North Carolina District Office guaranteed more loans in June 2004 than any previous month with <u>132</u> loans. This breaks the record of 124 loans approved during September 2003.

During the first three quarters of FY 2004, NC District Office approved <u>914 loans</u>. This represents a <u>39% increase</u> over the first three quarters of FY 2003.

District Director Lee Cornelison attributes these increases to North Carolina lenders who have embraced SBA's loan guarantee programs for the benefit of their small business customers.

"The SBA*Express* loan has been especially popular and we are enthusiastic about its benefits for banks and for small business. The NC District staff, including new representatives in Asheville, Raleigh and Wilmington continue to make their efforts to raise bank awareness of SBA's loan programs."

## 2004 NORTH CAROLINA SBA LENDERS ROUNDTABLES

SBA's Southeast Regional Administrator, Ms. Nuby Fowler invited North Carolina lenders to SBA Lenders Roundtables in Asheville, Charlotte and Raleigh. The events provided an open discussion of issues important to SBA lenders.

"We have shared your comments and suggestions with SBA's top managers and policy makers," said North Carolina District Director, Lee Cornelison. "With this information better decisions can be made concerning the programs and services that impact you and your small business clients."

Topics included the current status of loan programs, to increasing participation in SBA programs and SBA Transformation, among others. We'd like to thank all attendees for their candid exchange of ideas and suggestions.



Asheville Roundtable Seated, from left: Holly Decker of BB&T, Southeast Regional Administrator Nuby Fowler, and Self-Help Credit Union Director Joyce Harrison. Standing, from left: David Hayes of BB&T, Brian Renfro and Chris Burns of Macon Bank, and SBA North Carolina District Director Lee Cornelison.

## **POLICY CHANGES AND CLARIFICATIONS**

Ensuring Accuracy of Electronic Versions of SBA Forms (SBA Information Notice 9000-1529)

All lenders should take steps to ensure that electronic versions of SBA forms are exact reproductions of the original forms.

Recently, SBA's Office of Inspector General (OIG) found a company which supplies software to lenders to allow creation of electronic SBA forms was providing an inaccurate version of Form 912, Statement of Personal History. Form 912, which was revised in October 2003, is used to make character and credit eligibility decisions in determining whether to guarantee or make a loan.

These problems were so significant that they could result in loans being provided to ineligible applicants. After learning of the inaccuracies, the company that provided the software corrected the problem and notified its clients of the correction.

SBA regulations state as follows:

Any Applicant or Participant may use computer generated SBA application forms, closing forms, and other forms designated by SBA <u>if the forms are exact</u> <u>reproductions of SBA forms</u>. (13 C.F.R. § 120.194; emphasis added)

In addition, the regulations governing denial of 7(a) loan guarantees provide that "SBA is released from liability on a loan guarantee (in whole or in part, within SBA's exclusive discretion), if ... [t]he Lender has failed to use required SBA forms or exact electronic copies ..." 13 C.F.R. § 120.524(a)(9) (emphasis added).

Lenders should report any inaccuracies to the NC District Office Finance Division.

SBA Forms are available to SBA employees under "Forms" at <a href="http://yes.sba.gov/">http://yes.sba.gov/</a> and to the public under "Financial Assistance Forms" at <a href="http://www.sba.gov/library/forms.html">http://www.sba.gov/library/forms.html</a>). If lenders or CDCs have any questions regarding this Notice, they should contact their local District Office.

#### Reminder to Cancel Undisbursed Loans (SBA Information Notice 5000-923)

SBA has received some inquiries from lenders about the procedures for canceling loans that the lender has determined will not be disbursed. If loans that were approved within the current fiscal year are cancelled within the same fiscal year, those funds again become available for new loan approvals within the fiscal year.

SOP 50 10(4), Chapter 6, para. 9.a. describes the procedures to cancel loans as follows:

a. What Is The Procedure for Canceling Loans?

Upon receipt of a written request from the participant, SBA may cancel an approved loan in accordance with the delegation of authority and the rule of two.

Questions? Contact the NC District Finance Division or your local representative.

## **LENDER RANKING LIST**

Want to see how your bank/organization compares with other SBA lenders? We have added a comprehensive year-to-date loan summary by lender at the end of this newsletter. See pages 7-8.

## LENDERS SBA WEB SITE - "www.sba.gov/banking"

SBA website contains complete information on all SBA loan programs, all SBA Forms, Policy and Procedural Notices, SBA Regulations and Standard Operating Procedures. You also will find the standardized 7(a) Loan Authorization and information on 1502 reporting procedures. This is intended to be a one-stop site; however if other information is needed or would be beneficial to you as a lender, please let us know.

## **MONTHLY LENDER WORKSHOPS**

The NC District Office will conduct **Lender Workshops** from 9:00 a.m. until 12:15 p.m. on the **second Wednesday of each month** at the **Charlotte**, **Raleigh**, **Wilmington** and **Asheville** offices. See below for upcoming dates.

The workshops focus on SBA Loan Programs and borrower eligibility. Walk-ins are welcome, but the presenter appreciates knowing in advance if you are planning to come. To register, call Celia Rolls at (704) 344-6810 for Charlotte, Ivan Hankins at (919) 851-1891 for Raleigh Area, Mike Arriola at (828) 225-1844 for Asheville or Arline Brex at (910) 202-0494 for Wilmington.

#### Remaining 2004 Dates

August 11 November 10 September 15 December 15 October 13

## **REMINDER: SBA DAYS**

If you have clients who would be interested in learning more about SBA's programs, they can schedule a 30 minute, one-on-one information session with an SBA Representative. Call to make an appointment at the following locations:

| Sponsor         |                |           |                |                     |
|-----------------|----------------|-----------|----------------|---------------------|
|                 | Location       | Day       | Hours          | <b>Phone Number</b> |
| Watauga JobLink |                | Second    |                |                     |
| Center          | Boone          | Thursday  | 10 a.m3 p.m.   | 828-265-5385        |
| Cary            |                | Third     |                |                     |
| Chamber         | Cary           | Wednesday | 10 a.m 2 p.m.  | 919-467-1016        |
|                 |                | Fourth    |                |                     |
| SBA             | Charlotte      | Tuesday   | 9 a.m 4 p.m.   | 704-344-6563        |
| Gaston Co.      |                | Second    |                |                     |
| Chamber         | Gastonia       | Tuesday   | 9 a.m 1 p.m.   | 704-864-2621        |
| Greensboro      |                | First     |                |                     |
| Chamber         | Greensboro     | Tuesday   | 10 a.m 2 p.m.  | 336-510-1234        |
| Henderson Co.   |                | Third     |                |                     |
| Chamber         | Hendersonville | Friday    | 10 a.m 2 p.m.  | 828-692-1413        |
| Catawba Co.     |                | Third     |                |                     |
| Chamber         | Hickory        | Tuesday   | 10 a.m 2 p.m.  | 828-328-6000        |
| Mooresville     |                | First     |                |                     |
| Chamber         | Mooresville    | Thursday  | 9 a.m 2 p.m.   | 704-664-3898        |
| Rowan Co.       |                | Fourth    |                |                     |
| Chamber         | Salisbury      | Wednesday | 9:30 a.m2 p.m. | 704-633-4221        |

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## SUBSCRIBE TO "SBA LENDER UPDATE"

Lenders may receive "SBA LENDER UPDATE", a message which will contain breaking news about SBA Lending Programs, via e-mail by signing up on SBA's LISTSERV.

"SBA LENDER UPDATE" is used to broadcast late breaking news regarding the Agency's lending programs. SBA does not send SPAM (i.e., unsolicited mass e-mails), therefore LISTSERV allows people to **voluntarily** subscribe to receive agency e-mail.

To subscribe simply go to the following LISTSERV web site: <a href="http://www.sba.gov/banking/listserv.html">http://www.sba.gov/banking/listserv.html</a>.

Subscribers will receive an e-mail confirmation, which they must respond to within 48 hours. This precautionary measure ensures that someone else did not subscribe for them and that they truly want to receive the information.

## NC DISTRICT OFFICE LENDER CONTACTS

| David Dillworth | (704) 344-6578 | david.dillworth@sba.gov |
|-----------------|----------------|-------------------------|
| Gary Borchardt  | (704) 344-6377 | gary.borchardt@sba.gov  |
| Karen Hoskins   | (704) 344-6381 | karen.hoskins@sba.gov   |
| Thomas Neal     | (704) 344-6577 | thomas.neal@sba.gov     |
| Cecelia Rolls   | (704) 344-6810 | cecelia.rolls@sba.gov   |

# **ASHEVILLE & WESTERN NC**

Mike Arriola (828) 225-1844 michael.arriola@sba.gov

# RALEIGH/DURHAM & NORTHEASTERN NC

Ivan Hankins (919) 851-1891 ivan.hankins@sba.gov

# **WILMINGTON & EASTERN NC**

Arline Brex (910) 202-0494 arline.brex@sba.gov

| Lender                              | 7(a) | Particip. | Total | ,         | Total \$ 7(a) + 504  |
|-------------------------------------|------|-----------|-------|-----------|----------------------|
| Bank of America                     | 216  | 4         | 220   | \$        | 7,832,765            |
| Capital One                         | 111  | 0         | 111   | \$        | 4,735,000            |
| Wachovia Bank                       | 51   | 2         | 53    | \$        | 24,040,500           |
| Innovative                          | 51   | 0         | 51    | \$        | 350,000              |
| Bank of Granite                     | 39   | 5         | 44    | \$        | 10,873,175           |
| Surrey Bank                         | 42   | 0         | 42    | \$        | 6,015,700            |
| First Citizens                      | 30   | 9         | 39    | \$        | 8,772,225            |
| CIT                                 | 35   | 0         | 35    | \$        | 18,299,200           |
| Self-Help Credit Union              | 27   | 0         | 27    | \$        | 2,270,600            |
| BB&T                                | 20   | 7         | 27    | \$        | 10,579,500           |
| Southern Bank & Trust               | 16   | 1         | 17    | \$        | 2,192,450            |
| SouthTrust Bank                     | 14   | 2         | 16    | \$        | 3,077,600            |
| Fidelity                            | 12   | 2         | 14    | \$        | 2,598,200            |
| Comerica                            | 13   | 0         | 13    | \$        | 6,356,100            |
| Bank of Stanly                      | 11   | 0         | 11    | \$        | 1,225,100            |
| Goleta                              | 11   | 0         | 11    | \$        | 2,215,800            |
| Sound Bank                          | 10   | 0         | 10    | \$        | 1,000,600            |
| Business Loan Center                | 9    | 1         | 10    | \$        | 7,926,506            |
| First National Bank of Shelby       | 7    | 2         | 9     | \$        | 1,429,750            |
| Central Carolina Bank               | 3    | 6         | 9     | \$        | 4,041,500            |
| GE Capital                          | 2    | 6         | 8     | \$        | 4,455,200            |
| Community South                     | 7    | 0         | 7     | \$        | 6,158,000            |
| Capital Bank                        | 5    | 1         | 6     | \$        | 5,674,000            |
| California Bank                     | 6    | 0         | 6     | \$        | 952,500              |
| Carolina Bank                       | 5    | 0         | 5     | \$        | 1,304,000            |
| CNL                                 | 5    | 0         | 5     | \$        | 2,156,200            |
| Four Oaks Bank                      | 5    | 0         | 5     | \$        | 1,059,600            |
| Bank of the Carolinas               | 4    | 0         | 4     | \$        | 390,000              |
| First South Bank                    | 4    | 0         | 4     | \$        | 1,450,000            |
| Coastal Federal                     | 4    | 0         | 4     | \$        | 655,000              |
| First Community                     | 3    | 0         | 3     | \$        | 765,000              |
| Independence                        | 3    | 0         | 3     | \$        | 308,000              |
| Scottish Bank                       | 2    | 1         | 3     | \$        | 516,500              |
| First Bank                          | 3    | 0         | 3     | \$        | 406,000              |
| First Gaston                        | 3    | 0         | 3     | \$        | 520,000              |
| First National Bank & Trust         | 2    | 1         | 3     | \$        | 1,262,250            |
| New Century Bank                    | 2    | 1         | 3     | \$        | 1,325,000            |
| Cardinal State                      | 2    | 0         | 2     | \$        | 210,000              |
| Southern Community Bank             | 2    | 0         | 2     | \$        | 300,000              |
| Sun Trust                           | 2    | 0         | 2     | \$        |                      |
| East Carolina Bank                  | 2    | 0         | 2     | \$        | 1,372,500<br>375,000 |
|                                     | 2    |           |       |           |                      |
| Unizan Catawha Valley Bank          | 2    | 0         | 2 2   | <u>\$</u> | 2,666,000            |
| Catawba Valley Bank                 | 1    | 0         | 2     | \$        | 525,000              |
| FNB Southeast                       |      | _         |       |           | 943,000              |
| Coastal Federal CU                  | 1    | 0         | 1     | \$        | 60,000               |
| Macon Bank Machanias & Formers Bank | 1    | 0         | 1     | \$        | 125,000              |
| Mechanics & Farmers Bank            | 1    | 0         | 1     | \$        | 76,500               |
| Mutual Community Bank               | 1    | 0         | 1     | \$        | 150,000              |
| Peoples Bank                        | 1    | 0         | 1     | \$        | 500,000              |
| Piedmont Bank                       | 1    | 0         | 1     | \$        | 150,000              |

# SBA North Carolina District Loan Approvals October 1, 2003 - June 30, 2004 (continued)

| Pitney Bowes               | 1 | 0 | 1 | \$<br>1,265,000 |
|----------------------------|---|---|---|-----------------|
| Randolph Bank & Trust      | 1 | 0 | 1 | \$<br>110,000   |
| Bank of Asheville          | 1 | 0 | 1 | \$<br>41,000    |
| Heritage Bank              | 1 | 0 | 1 | \$<br>622,000   |
| Washington Mutual          | 1 | 0 | 1 | \$<br>405,000   |
| Planters Bank              | 1 | 0 | 1 | \$<br>100,000   |
| Business Carolina, Inc.    | 1 | 0 | 1 | \$<br>132,000   |
| Cabarrus Bank              | 1 | 0 | 1 | \$<br>125,000   |
| First National Bank        | 1 | 0 | 1 | \$<br>1,075,000 |
| Asheville Saving Bank      | 1 | 0 | 1 | \$<br>41,000    |
| American Express Centurion | 1 | 0 | 1 | \$<br>15,000    |

Total 7(a) Loans 823

504 CDC Loans # \$ Amount

| Self Help Ventures Fund        | 26 | \$<br>13,902,000 |
|--------------------------------|----|------------------|
| BEFCO (formerly Charlotte CDC) | 22 | \$<br>9,528,000  |
| Centralina                     | 21 | \$<br>9,071,000  |
| Wilmington Indus. Dev.         | 6  | \$<br>2,646,000  |
| Northwest Piedmont Dev.        | 5  | \$<br>1,984,000  |
| Region D. Dev.                 | 3  | \$<br>673,000    |
| Smoky Mountain Dev             | 3  | \$<br>1,345,000  |
| Asheville Buncombe Dev.        | 2  | \$<br>577,000    |
| Neuse River Dev.               | 1  | \$<br>197,000    |
| Region E Dev.                  | 1  | \$<br>229,000    |
| Region C Dev.                  | 1  | \$<br>152,000    |

Total 504 Loans 91